



RUSHDEN TOWN COUNCIL

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POLICY FOR DEALING WITH PRESS AND MEDIA

1. Introduction

- 1.1 The purpose of this policy is to define the roles and responsibilities within the Council for working with the Media and deals with the day-to-day relationship between the Council, Press and Media.
- 1.2 It is not the intention of this policy to curb freedom of speech or to enforce strict rules and regulations. Rather, it provides guidance on how to deal with issues that may arise when dealing with the Press and Media.

2. Key Aims

- 2.1 The Council is accountable to the local community for its actions and this can only be achieved through effective two-way communications. The Media – press, radio, TV, internet and Social Media – are crucially important in conveying information to the community so the Council must maintain positive, constructive media relations and work with them to increase public awareness of the services and facilities provided by the Council and to explain the reasons for particular policies and priorities.
- 2.2 It is important that the press have access to the Town Clerk/Members and to background information to assist them in giving accurate information to the public. To balance this, the Council will defend itself from any unfounded criticism and will ensure that the public are properly informed of all the relevant facts using other channels of communication if necessary.

3. The Legal Framework

- 3.1 The law governing communications in local authorities can be found in the Local Government Acts 1986 and 1988, The Freedom of Information Act 2000 and the Transparency Code 2015, as a minimum. The Council must also have regard to the governments Code of Recommended Practice on Local Authority Publicity.
- 3.2 The Town Council's adopted Standing Orders should be adhered to.

4. Contact with the Media

- 4.1 The Town Clerk, Leader, Communications Officer and Members should always have due regard for the long-term reputation of the Council in all their dealings with the media.
- 4.2 Confidential documents, exempt Minutes, reports, papers and private correspondence should not be leaked to the Media. If such leaks do occur, an investigation will take place to establish who is responsible and appropriate action is taken.
- 4.3 When the media wish to discuss an issue that is, or is likely to be, subject to legal proceedings then advice should be taken from the Council's solicitor before any response is made
- 4.4 There are a number of personal privacy issues that must be handled carefully and sensitively. These include the release of personal information, such as home address and telephone number; disciplinary procedures and long-term sickness absences that are affecting services provision. In all these and similar situations, advice must be taken from the Town Clerk before any response is made to the media.
- 4.5 When responding to approaches from the media, the Town Clerk and Leader are authorised to make contact with the media. In specific cases the Town Clerk and/or Leader may authorise other Member(s)/officers to respond to media requests.
- 4.6 Statements made by the Leader and the Town Clerk should reflect the Council's opinion.
- 4.7 There are occasions when it is appropriate for the Council to submit a letter, for example to explain important policies or to correct factual errors in letters submitted by other correspondents. Such letters should be kept brief and balanced in tone and correspondence should not be drawn out over several weeks. All correspondence must come from the Town Clerk.
- 4.8 Should a Member decide to submit a letter to the press on any subject they should not use the term 'Town Councillor' or give the impression, directly or implied, that they are writing on behalf of the Council.

5. Attendance of Media at Council Meetings

- 5.1 The Local Government Act 1972 requires that agendas, report and minutes are sent to the media on request.
- 5.2 The Media are encouraged to attend Council meetings and seating and workspace will be made available.

6. Press Releases

- 6.1 The purpose of the press release is to make the media aware of a potential story, to provide important public information or to explain the Council's position on a particular issue. It is the responsibility of the Town Clerk, Leader and Communications Officer to look for opportunities where the issuing of a press release may be beneficial.
- 6.2 All press releases must be issued by the Town Clerk or Leader in order to ensure that the principles outlined in section three (Legal Framework) are adhered to, that there is consistency of style across the Council and that the use of the press release can be monitored.
- 6.3 All press releases to be considered for the following media outlets:-

RTC Website
RTC Facebook
Bark in the Park Facebook
Party in the Park Facebook
Northants Evening Telegraph
North Northamptonshire Council website link
The Reporter
Village Connect
Nene Valley News
BBC Radio Northampton
RTC Notice Boards
Rushden Lakes Notice Boards
Rushden Library
The Rushden Centre
Rushden Matters
Spotted Rushden and Higham (in exceptional circumstances)

7. Social Media

- 7.1 The Town Clerk and Communications Manager, in consultation with the Leader, to manage the below social media accounts. With Press Releases, Marketing and Media actions table to be updated regularly.

Facebook pages:

- Rushden Town Council
- Bark in the Park
- Party in the Park
- Rushden Hall Weddings
- Rushden Town Council Business Hub

Twitter:

- Rushden Town Council
- Rushden Town Council Business Hub

Instagram:

- Rushden Town Council
- Rushden Hall Weddings
- Rushden Town Council Business Hub

Linked in:

- Rushden Town Council Business Hub

Snapchat:

- As part of Rushden Town Council's Youth Engagement Programme

- **Rushden Town app**

7.2 Members should not make reference to Council business on their own private social media accounts.

Reviewed at Full Council on 22nd June 2021

Updated

Signed ...*M.A. Coleman*..... Town Mayor

22. 06. 2021